

Notice of the 2020 Annual Meeting of the Membership of Lyon & Sioux Rural Water System, Inc.

The 46th Annual Meeting will be held Monday, March 23, 2020 at 1:30pm in the east side of the Rock Rapids Forster Community Building.

*Reports will be given from the Board, the Auditor and the Manager.

*There will not be a Board election this year, as there are no member terms expiring.

*All attendees will receive a \$10.00 credit on their water bill. Only one credit will be applied per family attending.

*Refreshments will be served.

BOARD OF DIRECTORS

Paul Habbinga – *President*

Jerry Van Voorst - *Vice President*

Cory Altena – *Secretary*

Larry Van Roekel - *Treasurer*

Bruce Bonander

Tyler Klaassen

Craig Metzger

Barry Pollema

Ryan Warner

STAFF

Bonnie Koel – *Manager*

Dave Harmsen – *Operations Supervisor*

Cheryl Hulstein & Tami Schweitzer –
Office

Bruce Fick, Todd Vande Kop,

Waylon Vande Kop & Travis Van

Otterloo – *Treatment Plant/Distribution
Operators*

The Best on Tap!

Officials at the Iowa Rural Water Association have found the best-tasting water in Iowa. During the IRWA Annual Conference, held in Des Moines each February, water utilities from around the state submitted samples of their water, straight from the tap. The winner of the 2020 event was ***Lyon & Sioux Rural Water*** whose water was chosen by judges as the most appealing.

This competition is part of a “Quality on Tap!” campaign to emphasize the high quality, standards and consequently, *taste* of water in rural America. LSRWS along with other state winners will compete in the “Great American Water Taste Test” national contest in Washington, D.C. in February 2021. This event is part of the Rural Water Rally, an annual legislative event for the state affiliates of the National Rural Water Association.

A huge thank you to LSRWS Operators for their hard work and dedication and continuously providing the ***Best Tasting Water in Iowa!***

www.lyonsiouxruralwater.com

Have you visited our web site lately? We encourage you to do so. We post our newsletters and our Water Quality Report on this site. You can also download ACH paperwork (this a free service).



THE ANNUAL MEMBERSHIP MEETING WAS CANCELLED DUE TO THE PANDEMIC

Mark Your Calendars!

You are encouraged to attend the annual meeting on Monday, March 23, to receive information on:

- Improvements to the system in 2019
- Planned improvements for 2020
- Source Water Protection Planning
- Financial Reports will be available

Just for attending, you will receive a \$10.00 credit on your water bill! Refreshments will be served and you will have the opportunity to visit with Board Members and staff.

Look forward to seeing you there!

Board Member Elections

In 2017, the LSRWS membership voted to change the Board Member terms to 4 years. Because of this change, there are no Board Member terms expiring this year and, consequently, there will no Board election.

Office Notes

Office Hours are 8:00AM to 4:30PM, Monday through Friday.

Phone: 712-472-3755

After Hours Emergency Phone: 712-472-3908

Many households no longer have land line phones, we are asking our customers to contact us or send in their cell phone numbers so that we can reach you in emergency situations regarding outages or problems with your water usage.

Automatic Payment Plan

Having your bill deducted automatically from your checking or savings account is simple, reliable and it can help you save time and money. LSRWS offers this service free. Some of the benefits include: no more money orders, checks or stamps, avoid late penalties, save time for you and our office staff and reduce errors related to check processing. We now have over 500 members using this method of payment. For more information on ACH payment, please contact the office, or download the form from our website.