



# LYON & SIOUX RURAL WATER SYSTEM

Newsletter  
June 2023

1107 1<sup>st</sup> Ave, Rock Rapids, IA    712-472-3755    lyonsiouxruralwater.com

## Find your account number and win a \$10 credit!

If you find your account number printed in red ink within [this newsletter](#), you will receive a \$10 credit. All you need to do is call us at 712-472-3755 before July 10 and inform us where your account number is listed in this newsletter. If you don't know your account number, it is printed on each monthly bill.

## Water Conservation

Despite having received a substantial amount of snow this past winter our wells have not been replenished. Our shallow wells are at historically low levels, and we are asking our customers to conserve water. Water is precious! Right now, we do not have water restrictions in place but with the lack of rainfall so far this year, we may have to soon enforce restrictions. Some small measures you can take in helping reduce water usage include:

- Check for leaks. This includes (*Account # 18-34-04*) inside and outside faucets, spigots, and hoses. A 1/16" hole wastes 822 gallons a day or 24,660 gallons a month.
- Test toilets for leaks. Add a few drops of food coloring or a dye tablet to the water in the tank, but do not flush the toilet. Watch to see if the coloring appears in the bowl within a few minutes. If it does, the toilet has a silent leak that needs to be repaired. A leaking toilet can waste 720 gallons a day.
- Only use your dishwasher and washing machine when you have a full load.
- Close the tap while not in use during teeth brushing, shaving, washing hair, cleaning vegetables, and much more.
- If you must water your flowers, gardens, trees, lawns, we ask that you do this during the evening (8:00 pm – 8:00 am).
- Don't use water to clean streets, driveways, sidewalks, etc. Use a broom instead.
- Take shorter showers and avoid taking baths.
- Livestock facilities are to fill their storage tanks overnight and avoid drawing water during the hottest hours of the day. When possible, fill your water tanks for spraying the night before.
- Use well water for sprinkling livestock.

Thank you for your cooperation in conserving our valuable water source!

## Results from March Board Election

The three individuals that were elected to serve on LSRWS Board include Craig Van Otterloo, incumbent Larry VanRoekel and Rick Moser. Our other board members are Barry Pollema, Bruce Bonander, Craig Metzger, Jeff Hoogendoorn, John Tiedeman, Tyler Klaassen.

## Rate Adjustment

Due to continually rising maintenance and operation costs, the Board of Directors has had to make the difficult decision to increase the water rates effective for July water usage as follows:

Minimum	\$38.00 (first 1,000 gallons included)
2,000 – 20,000 gallons	\$4.70/1,000 gallons
21,000 – 40,000 gallons	\$3.80/1,000 gallons
41,000+ gallons	\$3.30/1,000 gallons

## Lead Service Line Inventory

The Environmental Protection Agency (EPA) has mandated new Lead and Copper rules for all drinking (*Account # 03-02-01*) water systems (rural water systems along with cities and towns). To maintain compliance with EPA and the DNR, we need to gather information from you. We appreciate your cooperation as we gather this required data. Once we gather all this information, we will post the information on our website, or you will be notified directly if you have a lead or galvanized service line requiring replacement. We may be contacting you (whether in person or on the phone) to gather this data. You may also call us, mail us, or email us with your answers to [sharon@lsrws.com](mailto:sharon@lsrws.com). If you have already provided us with this information, thank you!

What material is used for the water line coming into the house or building	<input type="checkbox"/> Lead <input type="checkbox"/> Galvanized Iron/Steel <input type="checkbox"/> Copper <input type="checkbox"/> Plastic / PEX <input type="checkbox"/> Other – known but non-lead material (cement etc.)	<input type="checkbox"/> Unknown <input type="checkbox"/> Unknown but installed after 1988 <input type="checkbox"/> Unknown but not lead <input type="checkbox"/> Unknown but could contain lead <input type="checkbox"/> Combination but could contain lead
Building Type	<input type="checkbox"/> Single Family – include shousts <input type="checkbox"/> Building – commercial building	<input type="checkbox"/> Other – hog barn, cattle shed, pasture, etc.
Do you use a water softener, RO Unit, Carbon Canister on faucet, whole house filtration/treatment	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Unknown
Most Common Plumbing Material inside the house	<input type="checkbox"/> Lead <input type="checkbox"/> Galvanized Iron / Steel <input type="checkbox"/> Copper	<input type="checkbox"/> Plastic / PEX <input type="checkbox"/> Other <input type="checkbox"/> Unknown
2 <sup>nd</sup> most common plumbing material inside the house	<input type="checkbox"/> Lead <input type="checkbox"/> Galvanized Iron / Steel <input type="checkbox"/> Copper	<input type="checkbox"/> Plastic / PEX <input type="checkbox"/> Other <input type="checkbox"/> Unknown
Year the structure was built. If the structure was re-plumbed, use that date.	<input type="checkbox"/> Before 1989 <input type="checkbox"/> Between 1989 and 2014	<input type="checkbox"/> After 2014 <input type="checkbox"/> Unknown

## Financial Report

The LSRWS 2022 financial report is available at our office, or it can be viewed on our website at [www.lyonsiouxruralwater.com](http://www.lyonsiouxruralwater.com) under “News and Reports”.

## Water Quality Report

The Water Quality Report is required by the Safe Drinking Water Act (SDWA) and contains important information (*Account # 17-25-02*) regarding the quality of water in our system. We are proud that your drinking water meets or exceeds all Federal and State requirements. It can be viewed on our website at <https://lyonsiouxruralwater.com/web/wp-content/uploads/2023/06/2023-CCR-Combined.pdf> or you can pick up a copy at our office. If you have any questions concerning this report, please contact our office.

## Automatic (ACH) Payments

Did you know that we offer the option of having your monthly water bill deducted from your checking account at no cost to you? You would still receive a monthly invoice, and the invoice would be marked “Do Not Pay – Auto Bank Paid”. Each month this would eliminate you writing a check, save the cost of a postage stamp, and avoid late payments and fees. This is a free service. If you are interested, please call our office at 712-472-3755 or go to our website [www.lyonsiouxruralwater.com](http://www.lyonsiouxruralwater.com), click on Customer Information and scroll down to “automatic payment plan” and click on the link in that section.

## Have a great and safe summer!

From Lyon & Sioux Rural Water Staff: Operations Manager Dave Harmsen. Operators: Todd VandeKop, Waylon VandeKop, Travis Van Otterloo, Kris Ostrander, Kaden Huisman. Office Manager Sharon Postma. Bookkeeper/Receptionist Tami Schweitzer.